

Our Mission....

The mission of DigAlert is to prevent damage to underground infrastructure through education, advocacy and operating as an effective communications link between excavators and infrastructure owners.



Our Purpose....

The primary purpose of Underground Service Alert of Southern California is to provide a centralized, notification center to expedite the location of underground facilities prior to the start of any excavation work.



TO SUBMIT A TICKET GO ONLINE AT
DIRECT.DIGALERT.ORG

TO REQUEST ADDITIONAL COPIES OF THIS
PUBLICATION, GO ONLINE AT
WWW.DIGALERT.ORG

UNDERGROUND SERVICE ALERT OF
SOUTHERN CALIFORNIA

Damage Prevention... A Click Away



THE IMPORTANCE OF CONTACTING DIGALERT BEFORE YOU DIG:

Beneath the surface of the ground, hidden from view, are gas lines, water lines, cable lines and other utilities. If you don't know exactly where they are, your digging could cause disruption to services, harm to the general public, injuries, even an explosion.

By using direct.digalert.org, you begin the process of notifying our members who own underground utilities and have requested notification within the area of your planned excavation which must begin within 14 days of your request.

The members' representatives then have 2 working days (not including the date of notification) in which to respond regarding the lines they own and maintain so you can avoid damaging them during your digging.

Prior to getting a ticket, pre-mark the area you plan to dig with water-soluble or chalk-based white paint, stakes or flags.



YOU PROVIDE:

- Contact phone number
- Information on company doing the work
- Site contact information
- Method used for pre-marking in white
- County and City
- Job address or location description
- Method of digging (boring ,explosives, vacuum)
- Type of work
- For whom the work is being done
- Permit number
- Work date and time



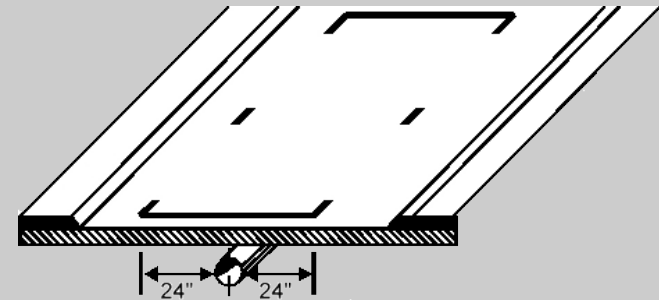
YOU RECEIVE:

- List of members being notified
- DigAlert ticket number
- Expiration date
- Instructions to update online or on the mobile apps



JOBSITE 123's:

- Confirm utility response/Advise of failure to respond
- Hand Expose lines to point of no conflict (24" on either side of the underground facility)
- Respect the marks
- Request re-marks online or through mobile apps when the marks are no longer reasonably visible.



SAFE DIGGING IS EVERYONE'S RESPONSIBILITY

PROTECT PEOPLE

PROTECT PROPERTY

PROTECT YOU